



PowerUp™ Duo

Universal Powerbank

User Manual

www.hellottec.com

Table of Contents

Thank You	4
Overview	5
Operation	6
Switching on and off	7
How to Charge the Power Up Duo	8
Charging Your Device with the Power Up Duo	10
Checking the Remaining Charge Capacity of the Power Up Duo	11
Important safety instructions	12
Maintenance	15

Thank You

Thank you for purchasing Power Up Duo. For optimum performance and safety, please read these instructions carefully before operating the product.

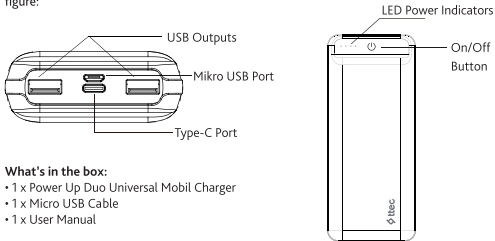
Please keep your user manual for future reference.

Specifications

- Capacity : 20,000mAh
- Battery Type : Li-Polymer
- Input : 1 Micro USB Port, 1 Type-C Port
- Output : 2 USB Outputs
- Input : DC5V 2A (maximum)
- Output : DC5V2A (2.1A maximum)
- Charging Time : 11 - 12 hours

Overview

The Power Up Duo Universal Mobil Charger includes the parts as shown in the following figure:



What's in the box:

- 1 x Power Up Duo Universal Mobil Charger
- 1 x Micro USB Cable
- 1 x User Manual

Operation



- iPhone/iPod/iPad
- Samsung, LG, Sony, HTC, Nokia, Huawei, Motorola, BlackBerry, etc.
- Smart watches
- Digital cameras
- Portable Bluetooth devices such as earphones, car kits and speakers
- Portable game consoles

Switching on and off

Switching the Power Up Duo On and Off

1. Switching the Power Up Duo On:

Press the power button once. LED power indicator will illuminate, showing that the device is on.

2. Switching the Power Up Duo Off:

If the Power Up Duo is not connected to any device, the LED indicator will go off in 5 seconds and the Power Up Duo will switch off.



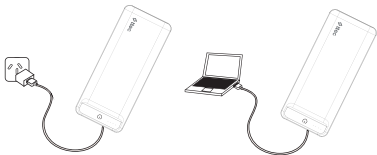
If no device is connected, the LED indicators will go off after 5 seconds and the mobile power unit will automatically be switched off after 120 seconds.

How to Charge the Power Up Duo

Charging the Power Up Duo

Please connect your cable to the Power Up Duo Micro USB port, and charging will start when you connect the USB connector to a USB-compatible charger or your computer.

- The LED indicators will flash to show the charge status during the charging process.
- When charging is finished, all of the 4 LED indicators will illuminate continuously.



How to Charge the Power Up Duo



When Power Up Duo is locked or enters into short-circuit protection mode due to misuse, please charge and restart it.

* A charger and computer are not supplied with the product. The charging time depends on the output power of the charger.

Charging Your Device with the Power Up Duo

Suitable for the following:



1. You can use the original USB data cable or Micro USB cable supplied with your product in order to connect your device.
2. Connect your device to the Power Up Duo's USB output with the cable.
3. Press the power button.
4. The LED power indicator will remain illuminated while your device is being charged.
5. Disconnect your device when it is fully charged.

Checking the Remaining Charge Capacity of the Power Up Duo

- After pressing the Power On/Off button, the LED indicators will show the remaining capacity.
- The LED indicators will switch off automatically after approximately 5 seconds.

LED ● On / ○ Off / ● Flashing	Remaining Capacity
● ○ ○ ○	Less than 25%
● ● ○ ○	Between 25% to 50%
● ● ● ○	Between 50% to 75%
● ● ● ●	Between 75% to 99%
● ● ● ●	100%

Important Safety Instructions

- In order to maximize battery life, please fully charge the Power Up Duo before first use.
- Please keep the Power Up Duo in a cool, dry place.
- Please do not leave the Power Up Duo in hot and humid environments.
- Operating temperature should be between -10 °C and 45 °C.
- If the Power Up Duo has not been used for a long time, you should charge and discharge it every three months.
- The Power Up Duo may get hot when charging a device. This is normal and there is no need for concern.
- Battery performance will reduce in a few years under normal conditions.
- Please do not put the Power Up Duo in extremely hot environments or into fire.
- Please do not use hazardous chemicals or detergents to clean the Power Up Duo.
- Misuse, dropping or excessive force may damage the device.

Safety Information

- Please remove the product carefully from the packaging and store all the accessories in the box in order to avoid losing them. Please check the product for transportation damage. Please do not expose the product to any impacts during transport.
- If your product is damaged and not operating, please notify your point of purchase immediately.
- If your product has been shipped directly to you, please notify the shipper immediately.
- There are no user-serviceable parts inside your product. In the case of faults please contact an authorized service station (Please see the list of authorized service stations) or authorized seller that you purchased your product from.

Information on Misuse

- Errors caused by not using the product as specified in the manual,
- Short circuits that occur when the product is used in hot and extremely humid environments,
- Using connection cables other than those supplied by the manufacturer in the product packaging,
- User intervention or adding/removing parts,
- External physical impact on the product and damage such as breaking the product,
- Damaging or removing the product serial number,
- Failure caused by not using the original accessories,
- Damage caused by natural disasters such as fire, lightning, floods and earthquakes.

Disclaimer

This battery can be used only with compatible electronic equipment. Please read the instructions on your equipment's packaging to make sure this battery is suitable for your equipment. Manufacturer will not be held responsible for damage to electronic equipment that occurs during usage of this product.

Manufacturer will not be held responsible for damage to the battery caused by misuse or by intentional or unintentional actions of the buyer or third parties with regards to equipment and accessories that are not compatible with this battery. As stated above, manufacturer will not be held responsible for damages due to misuse of the battery.

Maintenance

Your device is the result of sophisticated design and masterful craftsmanship thus, its maintenance must be carried out with special care. The following recommendations will help you preserve your warranty coverage.

- Please store all accessories and attachments out of children's reach.
- Please keep the device dry. Rain, moisture, and all kinds of liquids contain minerals that may be corrosive to electronic circuits. If your device gets wet, please dry it thoroughly.
- Please do not use or store the device in dusty and/or dirty environments. Moving parts and electronic parts may be damaged.
- Please do not store the device in hot environments. High temperatures may shorten the life of electronic devices, damage batteries, and cause certain plastic parts to deform or melt.

- Please do not store the device in cold environments. When the device returns to normal temperature, moisture may build up inside it and the electronic circuits may be damaged.
- Please avoid dropping, impacts and shaking. Rough handling may cause breakage of internal circuits and sensitive mechanical parts.
- Do not use abrasive chemicals, cleaning solvents or strong detergents to clean the device.
- Do not paint the device. Paint may restrict the moving parts and prevent them from functioning properly.

All the recommendations above apply to the device, battery, charger and all other accessories. If any device does not function properly, please take it to the nearest authorized service center.

Technical Support for Damages

- Product fails to operate due to not following operating instructions,
- An unexpected change in performance,
- Product is dropped or damaged,
- Problems due to improper use or negligence,
- Damage to power source or connection cable,
- Liquid spillage or insertion of objects inside the product,
- Opening or removing any of the labels,
- Any signs of attempts to open and/or tamper with the product



INFORMATION ABOUT MAINTENANCE, REPAIR AND PRODUCT CLEANING

Your product does not require maintenance as long as the instructions in the user manual are followed.

The "LIFETIME" of the device is 3 years in terms of spare parts supply and proper functioning.
Note: Our company is not responsible for any errors that may occur during writing and printing.

*** This product complies with the WEEE Directive.

*** This product is marked in accordance with norms regulations.



*** This product complies with the RoHS Directive.



RoHS Statement

All lead-free products of our company comply with the Restriction of the Use of Certain Hazardous Substances (RoHS) European directive. This means that our production processes and products are strictly “lead-free” and do not contain hazardous substances as defined in the directive.



The crossed-out wheeled bin symbol indicates this product should be collected separately within the European Union at the end of its lifetime. This applies to your product and its attachments that have this symbol. Please do not dispose of these products as unclassified domestic waste.



Proper disposal of this product

(Waste electrical and electronic equipment) (Applies to countries that have separate waste collection systems.)

This symbol on the product, accessories or relevant documentation indicates that this product and electronic accessories (e.g. charger, earphones, USB cable) should not be disposed of with other domestic waste. In order to eliminate the harmful effects of uncontrolled disposal of waste on the environment and human health, please separate this product from other waste and ensure that it is recycled for the sustainable reuse of material resources.

Home users should contact the Dealer of product or local authorities for information on where and how to return this product for safe recycling for environment.

Business users should contact their suppliers and check the terms and conditions of their purchase agreement. This product and its electronic accessories should not be mixed for disposal or with commercial wastes.

Complies with the WEEE Directive.



Proper disposal of battery

(Applies to countries that have separate waste collection systems.)

If you intend to dispose of the product, the necessary measures must be taken in the waste collection areas for the reprocessing and repairing of the product, including the battery.

The lifetime of this device is 3 years.

with ♥ from ttec