

# Macaron<sup>™</sup> Pro

Retractable Bluetooth® Headset

User Manual



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#### Thank You

Thank you for purchasing our Macaron Pro patented rewindable cord earphones. Macaron Pro features Bluetooth version V4.1 – a technology that improves sound quality, increases the signal range of the product, and also provides reduced energy consumption.

### Featured within the package:

- 1 x Rewindable Bluetooth Earphones
- 1 x USB Cable
- 1 x User Manual
- 2 x Gel Earbuds (both in L and S sizes)

You can clip Macaron Pro to your clothing with ease. Pull the earphones gently and extend the earphone cord. The length can be adjusted by pressing the rewind button on the top.



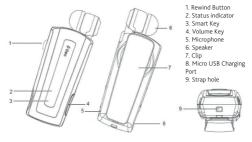
# Overview Macaron Pro Bluetooth Earphones

# Product specifications:

| Bluetooth® version            | V4.1+EDR                            |
|-------------------------------|-------------------------------------|
| Supported Bluetooth® Profiles | Earphones and Hands-Free Use + A2DP |
| Operating Range               | 10 meters                           |
| Operating Temperature         | 0 – 50 °C                           |
| Charging time                 | Approximately 1.5 - 2 hours         |
| Talk Time*                    | Up to 7 hours                       |
| Standby Time*                 | up to 240 hours                     |
| Battery Runtime and Capacity  | Rechargeable 100 mAh Li-Polymer     |
| Dimensions                    | 55 (L) x 25.5 (W) x 14,9 (H) mm     |
| Weight                        | 22 g                                |

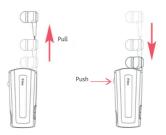
<sup>\*</sup> May vary depending on mobile phone settings and mobile network operator.

# Overview Macaron Pro Bluetooth Earphones



# Rewinding Mechanism

The earphones' cord can be extended by pulling it slightly. The cord can be rewound (shortened) by pressing the Rewind Button.



# Incoming Call Notification and Remind Me Function

ttec Macaron Pro has 2 internal vibrations supporting the following features.

### A. Incoming Call

So you don t miss any important calls, the earphones vibrate every 3 seconds when you have an incoming call.



## B. Remind Me Function

When you are away from your mobile phone and the connection is lost the earphones vibrate every 10 seconds to remind you that your phone is away from you.



# Earphones Usage Options

ttec Macaron Pro is designed to be used in the following ways,

# A. Clip to your clothes







# How to Recharge the Earphones

In order to fully charge the battery before you start using ttec Macaron Pro, please connect the charger to the power supply and plug the other end into the micro USB charging port on the earphones.

| Status Indicator |                             | Sound (earphones)             |  |  |
|------------------|-----------------------------|-------------------------------|--|--|
| Charging         | Red light ON                | No sound                      |  |  |
| Battery Charged  | OFF                         | No sound                      |  |  |
| Battery Low      | A red light every 5 seconds | A short beep every 20 seconds |  |  |
| Empty Battery    | OFF                         | No sound                      |  |  |

- · Only use the charger provided by the supplier.
- · If not used for a long time, recharge the device every 6 months to extend Battery life.
- If the earphones have not been used for a long time, the charger indicator will appear a little time after the earphones are connected to the charger.

# **Getting Started**

### Switching the earphones ON and OFF:

### A. Switching ON

Press the Smart key until you feel the vibration and the blue status indicator lights up.

### B. Switching OFF

Press the Smart key until you feel the vibration and the red status indicator lights up.

### Pairing your earphones with a mobile phone via Wireless Bluetooth®:

- 1. Turn on the Bluetooth® function on your mobile phone.
- 2. Place phone and earphones in sight of each other and at arm's length from each another.
  - 3. Make sure the earphones are turned OFF.
- 4. To activate the earphones' pairing mode, press and hold the Smart key until the status indicator lights up blue continuously.
- Run a search for the earphones, select "ttec Macaron Pro" and then enter the password as "0000". If your mobile phone supports the "Easy Pairing" function, you will not need to enter the code.
- 6. The earphones' status indicator will light up blue when pairing is completed.

### Pairing your earphones with two mobile phones via Wireless Bluetooth® (Multi-Point):

Multi-Point function is supported to enable pairing with two mobile phones at the same time.

- Pair your earphones with the first phone (follow the steps in the "Pairing your earphones with a mobile phone via Wireless Bluetooth®" section).
- 2. Turn off the earphones. The first paired phone will be automatically disconnected.
- 3. Pair your earphones to the second phone (follow the steps in the "Pairing your earphones with a mobile phone via Wireless Bluetooth®" section).
- 4. Activate Bluetooth connection to the earphone on the first paired phone's menu.
- Some phones may need to be manually connected to the earphones by pressing the "Connect" button.
- If the pairing process is not completed within two minutes, the earphones will automatically switch to standby mode and will shut down within the next three minutes. Follow these steps to pair the two devices again.

# Reconnecting Your Earphones

- If the earphones are switched off, they will automatically reconnect to the phone after switching on. If they do not connect press the Smart key once to manually reconnect.
- If the phone is turned off and then the earphones have been disconnected from the phone, you must press the Smart key once to reconnect after turning on the phone. Otherwise the earphones will switch off.

# Listening to Music With Headphones

The music listening feature switches on when you start listening to music on your phone. The music listening feature is automatically interrupted when you receive a phone call and answer an incoming call. When you end the incoming call, the music continues to play.

## How to Use

| Function   | Button                                       | Vibration (Earphone)               | Sound(Speaker)         | Status Indicator   |
|--|--|------------------------------------|------------------------|--|
| Incoming Call  |  | A vibration every 3 seconds        | Ringtone               | Blue light flashes simultane-<br>ously with the beep sound |
| Answering a Call   | To accept a call press the<br>Smart key once | -                                  | Warning Beep           |  |
| Answering a second call  | Double click +                               |                                    | -                      |  |
| Refusing a Call  | Press the Smart key twice                    | -                                  | Warning Beep           | Blue light flashes once                                    |
| You can refuse a second call directly through the other phone that is connected during the call.   |  |                                    |                        |  |
| Hang-off the Call  | Press the Smart key once                     |                                    | Warning Beep           |  |
| Voice Call   | Press the Smart key for<br>3 seconds         | -                                  | Warning Beep           | -  |
| Say the voice tag after you hear a short beep. Your mobile phone must have voice tag records.     If you have two mobile phone connections, voice recall can only be activated for the recorded voice tags of the first connected phone. |  |                                    |                        |  |
| Last Number Redial   | Press the Smart key twice                    | -                                  | Warning Beep           | -  |
| If there are two mobile phone connections perform the redial through the first connected phone.  |  |                                    |                        |  |
| Resetting / Clearing The<br>Pairing History  | Hold the Smart key and the<br>Volume + key   | -                                  | Warning Beep           | Red light flashes once                                     |
| Outside of Connection<br>Range Warning   | -  | Vibration every 10 seconds         | Warning Beep           |  |
| The earphones will automa<br>Smart key once.   | tically reconnect in 5 minutes, other        | rwise they will shut down. If auto | omatic connection is n | ot supported press the                                     |

# How to Use (Continued)

| Function   | Button   | Vibration (Earphone) | Sound (Speaker) | Status Indicator  |
|--|--|----------------------|-----------------|---|
| Call Transfer (From<br>mobile phone to<br>the earphones / or<br>vice versa)            | Press the Smart key twice<br>during call   | -                    |                 | The blue light continously flashes when the call is transferred from the earphones. |
| Volume Adjustment  | To increase/decrease the<br>volume level during a call,<br>press +/- buttons once (there<br>are a total of 8 levels) | -                    | -               | -   |
| Standby Mode without<br>mobile Connection (no<br>network within connec-<br>tion range) |  | -                    | -               | Blue light flashes twice<br>every 3 seconds   |
| Standby mode with<br>Mobile conection  | -  | -                    | -               |   |

 ttec Macaron Pro is designed for mobile phones with a Bluetooth hands-free profile (or for a Bluetooth device). Since some phones have different operating systems it is not guaranteed that all of the features will function.



• In order to receive better and clearer signals during calls, make sure there isn't anything obstructing the path between the earphones and your phone.

### Troubleshooting

### I cannot pair to my mobile phone

- Make sure your earphones are turned on and fully charged.
- Make sure that your phone's Bluetooth settings are enabled
- Make sure the earphones are in the pairing mode (blue and red lights flash continuously)
- Make sure your earphones are within the connection range.

If the above steps do not solve the problem, please turn off the earphones, recharge and try again.

# I cannot hear anything in my earphones

- Make sure your earphones are turned on and fully charged.
- Make sure your earphones are paired and connected to your phone
- Make sure that the call is not transferred to your phone
- Make sure the volume is high enough

# I cannot switch off the earphones

Long press the Smart key. If the earphones still do not switch off charge for 2-3 seconds and then unplug the charger. The earphones will turn off after this.

# I cannot turn on the earphones

Make sure your earphones are switched on and fully charged, otherwise charge your earphones for 1-1.5 hours and turn them on again.

### My phone does not automatically reconnect with the earphones

- Connect the earphones manually to your mobile phone
- Turn off your mobile phone and turn it on again
- Turn off your earphones and turn them on again

If the above steps do not solve the problem, turn off the earphones and reset, re-pair the earphones with your phone.

#### Can I switch off the vibration feature?

In order to use the Remind Me feature effectively the vibration feature cannot be turned off.

### There was a sudden short vibration, what might have happened?

This is the Remind Me alert stating that your mobile phone is located somewhere away from you. It will help you find your phone.

# A "beep" sound came out of the speaker during call, what might have happened? It is the low battery warning, please charge your earphones.

### I heard a noise during the call, what is the reason for this?

There could be an obstruction between your earphones and your mobile phone, please eliminate this obstruction, or put your phone on the table and do not hold it in your hand.

### Safety Precautions

- If you accidentally apply excessive force to the rewind button the earphones cord rewind pullback may be damaged.
- 2. Please be careful when rewinding the earphones cord. Maintain a safe distance between your face and the earphones.
- If you must use the earphones when driving, please focus all your attention on your driving. Act as a responsible driver and obey local laws.
- Please store out of children's reach and never let children play with the earphones.
- Children may swallow small parts.
- Observe these rules in certain places where electrical devices must be switched off such as hospitals, electrically limiting and hazardous areas.
- Switch your earphones off before boarding a plane. Do not use your earphones after the flight attendant has instructed you not to do so.
- 7. Never put or store your earphones in the deployment zone of airbags; otherwise serious injuries may occur when the airbag is deployed.
- 8. As they don't have any repairable parts, please do not attempt to open your earphones.
- The earphones have internal batteries. Therefore, dispose of the earphones in accordance with local regulations and do not treat them as domestic waste.

#### Maintenance

Your device is the result of sophisticated design and masterful craftsmanship thus, its maintenance must be carried out with special care. The following recommendations will help you preserve your warranty coverage.

- Please store all accessories and attachments out of children's reach.
- · Please keep the device dry. Rain, moisture, and all kinds of liquids contain minerals that
- may be corrosive to electronic circuits. If your device gets wet please dry it thoroughly.

  Please do not use or store the device in dusty and/or dirty environments. Moving parts and electronic parts may be damaged.
- Please do not store the device in hot environments. High temperatures may shorten the life of electronic devices, damage batteries, and cause certain plastic parts to deform or melt
- Please do not store the device in cold environments. When the device returns to normal temperature, moisture may build up inside it and the electronic circuits may be damaged.
   Please avoid dropping, impacts and shaking, Rough handling may cause breakage of internal circuits and sensitive mechanical parts.
- Do not use abrasive chemicals, cleaning solvents or strong detergents to clean the device.
   Do not paint the device. Paint may restrict the moving parts and prevent them from functioning properly.

All the recommendations above apply to the device, battery, charger and all other accessories. If any device does not function properly, please take it to the nearest authorized service center.

#### Guidelines for Use

- Before starting to use the product please read the "INTRODUCTION and USER MANUAL" carefully.
- · Please keep your product away from heat sources.
- Please pay attention to keep your product away from spillage and liquid exposure.
- Please do not expose your product to water and moisture. Failure to do so may result in electric shock
- · Please use your product as instructed in the user manual.
- · Please do not expose your product to dust.
- · Please unplug your product and its accessories when they are not in use.

### Transportation Considerations

Please do not expose the product to any impacts during transport.

# **Technical Support for Damages**

- · Product fails to operate due to not following operating instructions,
- · An unexpected change in performance,
- · Product is dropped or damaged,
- · Problems due to improper or careless use,
  - Damage to power source or connection cable,
  - · Liquid spillage or insertion of objects inside the product,
  - · Opening or removing any of the covers,
  - · Any signs of attempts to open and/or tamper with the product.

### MAINTENANCE, REPAIR AND PRODUCT CLEANING INFORMATION

Your product does not require maintenance as long as the of the user manual instructions are followed

\*\*\* This product is marked in accordance with  $\mathsf{C}\,\mathsf{E}\,$  and  $\mathsf{E}\mathsf{H}\mathsf{I}$  regulations.

\*\*\* This product is RoHs compliant.



#### RoHS Statement

All lead-free products of our company comply with the Restriction of the Use of Certain Hazardous Substances (RoHS) European directive. This means that our production processes and products are strictly "lead-free" and do not contain hazardous substances as defined in the directive.

# Correct Disposal Of This Product



(Waste electrical and electronic devices) (For countries that have separate collection systems)

This symbol found on the product, its accessories or relevant documents indicates that the product and its electronic accessories (e.g. charging device, earphones, USB cable) should not be disposed of along with other domestic wastes. In order to prevent the harmful effect of uncontrolled disposal of wastes on the environment and human health, please separate it from other types of waste and ensure the recycling of material sources for their sustainable reuse. Domestic users should contact their Dealer or the local authority for detailed information on where to take this product and how to do it for en environmentally safe recycling, industrial users should contact their supplier and check the provisions and conditions of the purchasing agreement. This product and its electronic accessories should not be mixed with the wastes to be destrowed or commercial wastes.

# Correct Disposal Of the Battery



(For countries that have separate collection systems)
If you intend to dispose of the product, necessary precautions should be taken
for reprocessing and repair of the product, including its battery, at the waste
collection area.

The economic life of this product is 3 years.

The crossed-out wheeled bin symbol symbolizes that the product must be collected separately at the end of its economic life within the European Union. This applies to your product that bears this symbol and its accessories. Do not dispose of these products as unclassified urban waste.







