## $\checkmark$ ttec

Freestyle ${ }^{\text {m }}$
Bluetooth ${ }^{\circ}$ Headset

User Manual
www.hellottec.com

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## Thank You

Thank you for purchasing the Freestyle Bluetooth earphone. Freestyle is equipped with Bluetooth version V3.0, a technology that improves audio quality, increases the product's operating range and reduces energy consumption.

## What's in the box:

- $1 \times$ Bluetooth earphone
$-1 \times$ Charging cable
- $1 \times$ In-ear gel
- $4 \times$ Hook
- $1 \times$ User manual

This device is compatible with GSM networks.

## 1. About Freestyle

Once connected to a Bluetooth-enabled compatible phone, the Freestyle Bluetooth earphone gives you the freedom to make and reply to hands-free calls on the go or at work. Please read this user manual carefully before using the earphone. Please also read the user manual that provides important safety and maintenance information about your earphone.

## 2. Wireless Bluetooth Technology

Wireless Bluetooth technology enables wireless connection between compatible communication devices. A Bluetooth connection does not require the phone and earphone to be in the line of sight, but there must be a maximum of $10 \mathrm{~m}(30 \mathrm{ft})$ distance between the two devices. The connection range may vary depending on the presence of obstacles such as walls or other electronic devices.

Freestyle is equipped with Bluetooth version V3.0 and also compatible with versions V1.1 and V1.5.

In some locations, there may be restrictions on Bluetooth technology usage. Please contact local authorities or your service provider.

## 3. Overview

The earphone includes the parts shown in the following figure:

(1) Reply/End call button
(2) Indicator lamp
(3) Volume button
(4) Microphone
(5) Earphone
(6) Charge connection

Please charge the battery and pair the earphone with a compatible phone before using it.

## 4. Charging the Earphone

"This device is equipped with a rechargeable internal battery that should be fully charged before the first use. The first full charging of the battery may take about 2 hours. The red lamp will glow continuously during charging. The red lamp goes off when the battery is fully charged. Normal charging will then take about 90 minutes. You may charge the earphone by using the charging cable. Please check the packaging for details.".
Insert one end of the included USB charging cable into the charging port of Bluetooth earphone. Then, insert the other end of USB charging cable into your computer's USB port. When charging is finished, remove the USB charging cable from your earphone and your computer (See Figure 1 and Figure 2).


The fully charged Bluetooth earphone provides up to 4 hours of talk time and up to 100 hours of standby time. However, talk times and standby times may vary depending on different phones, Bluetooth devices, usage settings, usage style and environmental conditions. When the battery charge is low the blue indicator lamp will flash 3 times every 30 seconds. This indicates that the earphone should be charged as soon as possible.

## 5. Switching the Earphone On and Off

Please press the Reply/End Call button and hold it down for 4 seconds until the blue indicator lamp flashes twice in order to switch Freestyle on.

Please press the Reply/End Call button and hold it down for 4 seconds until the red indicator lamp flashes 3 times in order to switch Freestyle off.

## 6. Pairing the Earphone with a Compatible Phone

Step 1: The earphone should be switched off before starting pairing.
Step 2: Please press the Reply/End Call button and hold it down for 7 seconds until the blue and red lamps flash alternately. The earphones is now in pairing mode.
Step 3: Activate the Bluetooth function on your phone and set your phone to locate Bluetooth devices. Please refer to the user manual for instructions related to our phone. Step 4: Please select the device (Freestyle) from the list of located devices. Step 5: When prompted, please enter " 0000 " as the PIN code in order to connect your earphone to your phone. For certain phones, you may be required to connect your phone after pairing. For details, please refer to your phone's user manual.

If pairing is successful, the earphone will go to standby mode and the blue lamp will flash once every 5 seconds. You will see an earphone name on the list of currently paired Bluetooth devices on your phone menu. You need to pair your earphone with your phone only once. After that, it will connect automatically every time you switch on/off unless you delete the earphone from your phone or pair your earphone with another phone.

### 6.1 Pairing with a Second Device (Multipoint)

In order to pair a second mobile phone, please press the mute button for 6 seconds until the red and blue lamps start flashing alternately; the earphone will enter pairing mode and you can pair the second phone. Please switch your earphone off and on; two phones will be connected after the earphone is switched on. If the first paired phone fails to connect, please connect the earphone manually from the phone menu.

## 7. Basic Operation

7.1. Making Calls

In order to make calls, please use your phone normally while the earphone is connected. Audio will be transmitted automatically to the earphone.

### 7.2. Replying to Calls

Please press the Reply/End Call button or use your phone's keys to reply to an incoming call.

### 7.3. Ending Calls

After you finish your conversation, please press the Reply/End Call button or use your phone's keys to end the call.

### 7.4. Rejecting Calls

Please hold the Reply/End Call button down for 3 seconds until you hear a beep from the earphone in order to reject incoming calls.

### 7.5. Voice Call (Calling a number by saying the contact name)

It is possible to make calls directly from the earphone by using the voice recognition feature. To using this voice call function your phone must have this option and voice samples must have already been recorded.
Step 1: Activate the voice recognition function of your mobile phone and switch it to hands-free mode.
Step 2: When there is no active call, keep pressing the + button for 3 seconds at any time and you will hear a beep from the earphone.
Step 3: Say the name of the contact that you wish to call loudly.

### 7.6. Redialing

Press the Reply/End Call button twice and you will hear a beep from the earphone. Release the button and the earphone will call the last dialed number.

### 7.7. Muting the Microphone

Press the - volume button for 3 seconds in order to mute the microphone when making a call using the earphone. Press the - volume button again for 3 seconds in order to reactivate earphone's microphone.

### 7.8. Displaying Battery Charge Status on an iPhone Screen

When you pair your earphones with an iPhone, an indicator appears at the top right corner of the iPhone screen, showing the charge status of the earphone. As shown in the figure.


### 7.9. Earphone Volume Adjustment

Press the + button to increase the volume and the - button to decrease the volume during a call.

### 7.10. Call Transfer Between the Earphone and Phone

Press the Reply/End Call button for 3 seconds until you hear a beep from the earphone during a call. The call will be transferred from the earphone to the phone or from the phone to the earphone.

## Note for Multipoint Use:

Note for multipoint use: When you are on a call on the first phone and there is an incoming call to the second phone connected to the Bluetooth earphone, holding the + volume button down for 3 seconds will allow you to reply to the call on the second phone and put the first call on hold. Holding the + volume button down for 3 seconds will allow you to switch between the two calls. Briefly pressing the Reply/End Call button will end the current call and you will connect to the call that was put on hold on the other phone. (Some phones may ask whether or not you wish to make a connection.) Pressing the Reply/End Call button will end the call.

## Troubleshooting

If you cannot connect the earphone to your phone, please use the following steps: - Please make sure that the earphone is charged, switched on, paired with your phone and connected to your phone.

- Please make sure that your phone's Bluetooth connection is active.
- Please make sure that the distance between the earphone and your phone is not more than 10 meters ( 30 feet), and there are no obstacles between the earphone and your phone such as walls or other electronic devices.
If you have not paired for a while your earphone will deactivate pairing mode and you will need to switch it off and on again.


## 8. LED Indicator

| Earphone status | LED Indicator |
| :--- | :--- |
| In standby mode after pairing | Blue lamp will flash once every 3 seconds |
| Incoming call | Blue lamp will flash twice every 2 seconds |
| Low battery | Red lamp will flash once every 15 seconds and a beep <br> is heard |

## 9. Specifications

- Bluetooth Version v3.0
- Supports A2DP
- Supports Bluetooth earphone and hands - free profile
- RF frequency range: 2.402-2.480 GHZ, 2.4G ISM band
- Radio performance: -90 dBm receiver sensitivity, TX Power Max 4 dBm
- Rechargeable 55mAh Li-Polymer battery
- Nominal charging time: Maximum 1.5-2 hours
- Talk time: Up to 4 hours
- Standby time: Up to 100 hours
* Varies by the mobile phone settings and the operator.


## 10. Battery Information

Your device's power source is a rechargeable battery. A new battery will operate at full performance only after two or three charging cycles.
Please unplug the charger from the power outlet and your device when not in use. Please do not leave a fully charged battery connected to the charger because overcharging may shorten theh lifetime of the battery. When not in use, a fully charged battery will lose its charge over time. Leaving the device in hot or cold places such as inside a car in the summer or winter will reduce the battery capacity and lifetime. Please store the battery between $15^{\circ} \mathrm{C}$ and $25^{\circ} \mathrm{C}$ at all times. A device containing an extremely hot or cold battery may not operate temporarily even if the battery is fully charged. Battery performance is extremely limited in temperatures below freezing point.
Please do not dispose of the batteries into a fire as they may explode. The batteries may also explode if they are damaged. Please dispose of the batteries as per local regulations. Please recycle them if possible. Please do not dispose of them with domestic waste.

## Maintenance

## Your device is a product of advanced design and workmanship, and must be maintained properly. The following recommendations will help you preserve your warranty coverage.

- Please store all accessories and attachments out of children's reach.

Please keep the device dry. Rain, moisture, and all kinds of liquids contain minerals that may be corrosive to electronic circuits. If your device gets wet please dry it thoroughly. Please do not use and store the device in dusty and/or dirty environments. Moving parts and electronic parts may become damaged.
Please do not store the device in hot environments. High temperatures may shorten the life of electronic devices, damage batteries, and cause certain plastic parts to deform or melt.
Please do not store the device in cold environments. When the device returns to normal temperature, moisture may build up inside it and electronic circuits may be damaged.
Please take care not to drop, bang or shake the device. Rough handling may cause breaking of internal circuits and sensitive mechanical parts.
Do not use abrasive chemicals, cleaning solvents or strong detergents to clean the device.

- Do not paint the device. Paint may restrict the moving parts and prevent them from functioning properly.

All the recommendations above apply to the device, battery, charger or all other accessories. If the device does not function properly, please take it to the nearest authorized service center.

## Information On Misuse

- Errors caused by not using the product as specified in the manual,
- Short circuits that occur when the product is used in hot and extremely humid environments,
- Using additional connection cables other than those supplied by the manufacturer inside the product packaging,
- User intervention or adding/removing parts,
- External physical impact on the product and damage such as breaking the product,
- Damaging or removing the product serial number,
- Failure caused by not using the original accessories,
- Damage caused by natural disasters such as fire, lightning, floods and earthquakes


## Important Safety Instructions

- Please read all safety precautions and usage instructions before operating the product.
- Please use the product as instructed in the user manual.
- Please do not use the product in locations near sources of water .
- Please keep the product away from heat sources.
- Please keep the product away from humid environments. Please protect the product against rough handling and moisture.
- Please do not insert any objects or spill liquids inside the product.
- Please do not expose the product to water and moisture. Doing this may result in electric shock.
- Please do not use excessive force to pull the cable as it may damage it.
- Please keep the product away from direct sunlight.
- Please read all safety precautions and usage instructions before operating the product.
- Please use the product as instructed in the user manual.
- Please do not use the product in locations near sources of water .
- Please keep the product away from heat sources.
- Please keep the product away from humid environments. Please protect the product against rough handling and moisture.
- Please do not insert any objects or spill liquids inside the product.
- Please do not expose the product to water and moisture. Doing this may result in electric shock.
- Please do not use excessive force to pull the cable as it may damage it.
- Please keep the product away from direct sunlight.
- Please do not place the product on top of another object or on an unsecured table or the product may fall and be damaged.
- Please disconnect the product from the PC before cleaning it. Please do not use liquid cleaning agents. Use a damp cloth for cleaning.
- Please keep all the cables tidy and secure so that people and pets do not fall over them or accidentally pull them out when moving or walking near them.
- Please store all the cables out of children's and pets' reach or remove them if possible when the product is not in use.
- Please do not let children play with the cables.


## Guidelines for Use

- Before starting to use the product please read the "INTRODUCTION and USER MANUAL" carefully.
- Please keep your product away from heat sources.
- Please take care not to spill liquids on your device and avoid all contact with liquids.
- Please do not expose your product to water and/or moisture. Doing this may result in electric shock.
- Please use your product as instructed in the user manual.
- Please do not expose your product to dust.
- Please unplug the device and its accessories when they are not in use


## Transportation Guidelines

Please do not expose your device to shocks during transportation.

## Health, Safety and Environmental Considerations

Please keep your product away from heat sources such as radiators and ovens. Please dispose of your electronic product in recycling bins instead of domestic waste bins due to the negative effects of harmful components on human health and the environment.

## Information on Maintenance, Repair and Product Cleaning that can be Carried Out by User

There are no user-serviceable parts inside your product. In the case of a fault please contact one of the authorized service stations (Please see the list of authorized service stations) or authorized seller that you purchased your product from.

## Periodic Maintenance

After the warranty period, technical maintenance of the product should only be performed by authorized service stations.

## Connection and Installation

Connection and installation should be performed by the user as instructed in the user manual. Please contact an authorized service station for any connection and installation problems. (Please see the list of authorized service stations)

## Lifetime

The "LIFETIME" of your device is 3 years in terms of spare part supply and proper functioning.

## Technical Support for Damages

- Product fails to operate due to not following operating instructions,
- An unexpected change in performance,
- Product is dropped or damaged,
- Problems due to improper or careless use,
- Damage to power source or connection cable,
- Liquid spillage or insertion of objects inside the product,
- Opening or removing any of the covers,
- Any signs of attempts to open and/or tamper with the product.


## MAINTENANCE, REPAIR AND PRODUCT CLEANING INFORMATION

Your product does not require maintenance as long as the of the user manual instructions are followed.
*** This product is marked in accordance with and regulations.
*** This product is RoHs compliant.
RơHS
COMPLIANT

## RoHS Statement

All lead-free products of our company comply with the Restriction of the Use of Certain Hazardous Substances (RoHS) European directive. This means that our production processes and products are strictly "lead-free" and do not contain hazardous substances as defined in the directive.


